

eXmile Technologies' Privacy Policy

Effective Date: 24 March 2021

eXmile Technologies is a technology company designing IT solutions for your business. Valuable partnerships with our providers enable us to provide reliable infrastructure and connectivity solutions, that suit every business requirement. While you interact with us, you may be required to provide certain personal data for us to process. This privacy policy will explain how we collect, use and disclose your personal data.

Topics

In this policy, we will discuss the following topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- Marketing.
- What are your data protection rights?
- Cookies.
- Other Tracking Devices.
- Privacy Policies of Third-Party Websites.
- Changes to our privacy policy.
- How to contact us.

What data do we collect?

eXmile Technologies will collect data under different methods, which will include different data types.

- Via our website.
- Via contracts
- Via human resource file
- Guest Wi-Fi Portal
- Customer Portal
- Via email

Website data

eXmile Technologies will collect personal information (Name, email address, phone number) when you request a service via our website.

Contracts

The typical data related to this data type will be business related and will include:

- Business name
- Business registration number
- Business address
- Business contact number
- Business email address
- Bank name
- Bank account number
- eXmile invoices

Human Resources

Employee's personal data will be collected on appointment to eXmile Technologies for employment purposes and will include:

- Name and surname
- Identification number
- Address
- Bank detail
- Salary
- Medical aid
- Next of kin details

Guest Wi-Fi Portal

When using the eXmile Technologies Guest Wi-Fi Portal at any of our integrated venues you will provide eXmile Technologies with the following information at minimum.

- Name
- Surname
- Phone Number
- Email Address

Each venue determines what information is needed to access the Internet and as a result more information may be required.

Customer Portal

When registering for our customer portal you will provide eXmile Technologies with the following information:

- Name
- Surname
- Phone Number
- Phone Address

Email

When sending Email to eXmile Technologies these emails are stored on our cloud mail servers and may or may not include personal information like phone numbers, addresses, email addresses of persons you copy in the email and any other personal information you make available via an email, whether knowingly or otherwise.

How do we collect your data?

You directly provide eXmile Technologies with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our services.
- Voluntarily complete a customer information feedback form or any of our messages via email.
- Use or view our website via your browser's cookies.
- By voluntarily completing a human resource information form.
- By registering for our Customer portal
- Completing and signing an agreement with us
- By using our Guest Wi-Fi Portal
- By completing an online survey that we make available

How will we use your data?

eXmile Technologies collects your data so that we can:

- Process your order;
- Manage your account;
- Manage your employment;
- Deliver Services to you; or
- Send you direct or indirect marketing messages.

eXmile Technologies may also share some of your data with third parties as per our Terms and Conditions.

How do we store your data?

eXmile Technologies securely stores electronic data on servers not located at our street address, and all paper copies will be stored either at our premises in a secure room or offsite in a secure location. The historic data are stored at a different location until it will be destroyed.

Electronic data is secured by means of:

- Encryption
- Password protection
- Electronic access control
- Physical access control
- Internal Policies

eXmile Technologies maintains an Information Security Programme internally to ensure that your personal information is protected against unauthorised access, accidental loss or destruction.

eXmile Technologies will retain and use all electronic data for as long as is necessary to comply with our legal and business obligations, resolve disputes and enforce this policy.

All paper copies of financial data will be stored for 7 (seven) years whereafter, if no legal and business obligations exist, be destroyed.

You may request that eXmile Technologies delete and destroy any of your personal information provided that you have finalised your relationship with eXmile Technologies.

Marketing

eXmile Technologies may send you information about our products and services from time to time, as well as those of our partner companies to enhance our service to you.

You have the right to choose whether you receive marketing material or not. By accepting using our products and services, you are agreeing to eXmile Technologies sending you marketing messages of related services. If you change your mind at any time, you are always able to opt out of such marketing messages.

What are your data protection rights?

eXmile Technologies would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request eXmile Technologies for copies of your personal data. We may charge you a fee for this service.

The right to rectification – You have the right to request that eXmile Technologies correct any information you believe is inaccurate. You also have the right to request eXmile Technologies to complete information you believe is incomplete. We may require you to submit proof of personal information that needs to be rectified.

The right to erasure - You have the right to request that eXmile Technologies erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that eXmile Technologies restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to eXmile Technologies' processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that eXmile Technologies transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have 21 (twenty-one) business days to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@exmile.co.za

Telephone 087 012 5050,

Or send us a message below.

Postal Address: P.O. Box 68981,
Highveld Park,
Centurion,
0169,
South Africa

Cookies

To facilitate and customize your experience with the Website, we store cookies on your computer. A cookie is a small text file that is stored on a User's computer for record-keeping purposes which contains information about that User. We use cookies to save you time while using the Website, remind us who you are, and track and target User interests to provide a customized experience. Cookies also allow us to collect Non-Personally Identifiable Information from you, like which pages you visited and what links you clicked on. Use of this information helps us to create a more user-friendly experience for all visitors. In addition, we may use Third Party Advertising Companies to display advertisements on our Website. As part of their service, they may place separate cookies on your computer. We have no access to or control over these cookies. This Privacy Policy covers the use of cookies by our Website only and does not cover the use of cookies by any Advertiser. Most

browsers automatically accept cookies, but you may be able to modify your browser settings to decline cookies. Please note that if you decline or delete these cookies, some parts of the Website may not work properly.

Other Tracking Devices

We may use other industry standard technologies including (but not limited to) pixel tags and web beacons to track your use of our Services, or we may allow our Third-Party Service Providers to use these devices on our behalf. Pixel tags and web beacons are tiny graphic images placed on certain pages on our Website, or in our emails that allow us to determine whether you have performed a specific action. When you access these pages or open or click an email, pixel tags and web beacons generate a Non-Personally Identifiable notice of that action. Pixel tags allow us to measure and improve our understanding of visitor traffic and behaviour on our Website, as well as give us a way to measure our promotions and performance. We may also utilize pixel tags and web beacons provided by our Affiliates and/or Marketing Partners for the same purposes. We may also use your MAC address and certain geolocational technologies to track where you are when you are on one of our wireless networks by use of the Services.

Privacy Policies of Third-Party Websites

This Privacy Policy only addresses the use and disclosure of information we collect from you through our Services. Other websites (including other websites which host their own or others' contests) that may be accessible through the Services have their own privacy policies and data collection, use and disclosure practices. If you link to any such website, we urge you review the website's privacy policy. We are not responsible for the policies or practices of third parties.

Changes to our privacy policy

eXmile Technologies keeps its privacy policy under regular review and places any updates in this web page. This privacy policy was last updated on 24 March 2021.

How to contact us

If you have any questions, concerns, or comments about eXmile Technologies' privacy policy you may contact us at support@exmile.co.za

Telephone 087 012 5050.